
From: [REDACTED]
Sent: Tuesday, February 1, 2011 5:11 PM
To: Bella Klein
Subject: Re: iPhone

We will see if she can figure it out

On Feb 1, 2011, at 12:09 PM, Bella Klein [REDACTED] wrote:

I would cancel the service and get a new one.

From [REDACTED]
Sent: Tuesday, February 01, 2011 12:07 PM
To: Bella Klein
Subject: Fwd: iPhone

Begin forwarded message:

From: "Feierstein, Kimberly" <ma [REDACTED]>
[REDACTED]

Date: February 1, 2011 12:04:04 PM EST

To: [REDACTED]

Subject: RE: iPhone

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No, but I am working on the access. Nothing you guys ca= do for me there.

[REDACTED]

Sent: Tuesday, February 01, 2011 11:58 AM

To: Feierstein, Kimberly

Subject: Re: iPhone

Ah.. OK. so is everything good with it now?

she has access to the phone, etc.?

On Feb 1, 2011, at 11:56 AM, Feierstein, Kimberly wrote:

No, she wants to keep it. I just wanted to let you guys know that it was still active as we thought it had been cancelled due to an expiration date on a credit card changing.

[REDACTED]

Sent: Tuesday, February 01, 2011 11:55 AM

To: Feierstein, Kimberly

Subject: Re: iPhone

I can't stop the service since it is in [REDACTED]'s name.. It is being charged to JE's credit card. Does she want to cancel it? If so, then [REDACTED] will have to do it.. Or does she want to keep it?

On Jan 28, 2011, at 8:10 PM, Feierstein, Kimberly wrote:

FYI – this is still being charged every month. It was not stopped. They would not tell me which card it is being charged to however.

From:

[REDACTED]

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Sent: Monday, January 03, 2011 12:35 PM
To: Feierstein, Kimberly
Subject: Fwd: iPhone

Begin forwarded message:

From: "Bella Klein" <[REDACTED]>
[REDACTED]

Date: January 3, 2011 11:12:34 AM EST

To: [REDACTED] & [REDACTED]; <[REDACTED]>

Subject: RE: iPhone

This is the last bill that I have. Can't login anymore, the secret code is being sent to [REDACTED] phone. We pay for the phone on a Visa card and have a new exp. date. I can't change it because of the login password. If somebody can help me to get the password I will renew the info.

Thank you!

Bella

[REDACTED]
Sent: Friday, December 31, 2010 2:22 PM
To: Bella Klein
Subject: Re: iPhone

AT&T

On Dec 31, 2010, at 2:01 PM, "Bella Klein" <[REDACTED]>
[REDACTED]

Will investigate and let you know, is it AT&T or tmobile?

Sent from my iPhone

On Dec 31, 2010, at 1:54 PM, "[REDACTED]"

<[REDACTED]>

Hey Bella..do you know anything about this? I can't remember what the situation was. I think we put the iPhone in Eva's name, but wasn't sure we were still paying the bill or not?

Begin forwarded message:

From: "Feierstein, Kimberly" <[REDACTED]>

<[REDACTED]>

Date: December 31, 2010 12:52:53 PM EST

To: "[REDACTED]" <[REDACTED]>

<[REDACTED]>

Subject: iPhone<=b>

Hi there,

[REDACTED] iPhone was from Jeffrey, but she hasn't used it in a while. They went to turn it on, but it says there is no SIM card. I suspect this is because maybe you guys had cancelled the service, which would be fine, but just wanted to check with you. Thanks and happy new year.

Kim

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