

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 12/5/2018 5:44:39 PM
Subject: Re: [REDACTED] Can you check the flight ? We are worried not 5 seats

yes, we must do it. Thanks

On Dec 5, 2018, at 12:40 PM, Natalia Molotkova

[REDACTED] > wrote:

Ok, I called hotel, for [REDACTED] we have to book suite:

** 304.00 55.00SC EFF 14DEC - 16DEC
299.00 55.00SC EFF 16DEC - 17DEC
TTL SURCHARGES 165.00
APPROX. TOTAL PRICE 1072.00 USD
INCLUDES TAXES AND SURCHARGES

REGULAR RATE, HOSPITALITY SUITE, EXECUTIVE LOUNGE ACCESS, 1
BEDROOM SUITE

Is it OK?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

===== text File Attachment ===== Attachment 1.html, 1487276 bytes

To guarantee late check out I would book check out date December 17th for sure.

To be clear:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult [REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

See below...I think we will need to extend the hotel stay to depart on 17th so they can keep their room...

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

For two adults-two queen please

All queens are fine.

Another question... , their flight is very late in the 16th... can we have a late check o

On Dec 5, 2018, at 11:30 AM, Natalia Molotkova < > wrote:

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC
Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name,lead guest

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova < > wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] wrote:

-

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply. EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

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Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

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-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

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-Sent from my iPhone

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--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

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--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is working on the new dates and hotel for you now. She is on it.

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--Sent from my iPhone

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Centurion Relationship Manager



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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

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Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

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Marriott Minsk dec 14-17

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- - -

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- -

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natalia Annex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
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-who should I talk to and what info should I provide?

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
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- 3) 2 adults [REDACTED]
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Hotel:

1) 2 adults [REDACTED]

2) 2 adults [REDACTED]

3) 2 adults [REDACTED]

4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

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Natalia (Natasha) Molotkova
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Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

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Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]

Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

1) 2 adults

2) 2 adults

3) 2 adults

4) 1 adult

And JE just let me ask you to get plane tickets

There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff < > wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

-On Dec 4, 2018, at 3:37 PM, < > wrote:

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-Hi Les!

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-I would also need help with the hotel in Minsk

-who should I talk to and what info should I provide?

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-Sent from my iPhone

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ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
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Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17

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I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] wrote:

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

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-Sent from my iPhone

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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17

- 1) 2 adults
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-Sent from my iPhone

-
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- -

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for Yulias family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova  wrote:

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Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

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Marriott Minsk dec 14-17

- 1) 2 adults
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

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Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

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[REDACTED]

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Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults +1 bed for a teenage kid
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
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Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
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- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

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Centurion Relationship Manager
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Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

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Thank you very much for your help!

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-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-
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Regards,
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Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

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Centurion Relationship Manager

[REDACTED]

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First and middle name

Sent from my iPhone

[REDACTED]

Regards,
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

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Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17
1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

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-
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-
-Sent from my iPhone

-
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-
-Hi Les!

-
-I would also need help with the hotel in Minsk [REDACTED].

-who should I talk to and what info should I provide?

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responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing p

will find out.

On Dec 5, 2018, at 11:30 AM, Natalia Molotkova [REDACTED] wrote:

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC
Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name, lead guest

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova <[REDACTED]> wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST



[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

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From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

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Thank you very much for your help!

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-Sent from my iPhone

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--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]

--who should I talk to and what info should I provide?

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Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

[REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
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Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is q
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 peo
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

- -

-Hi Les!

- -

-I would also need help with the hotel in Minsk [REDACTED]

-who should I talk to and what info should I provide?

- -

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--
-- -Natalia says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

--
-- -Sent from my iPhone
--

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Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
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EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
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Centurion Relationship Manager
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Hours: Mon through Friday 9AM-530PM EST

Checking.

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[REDACTED]
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To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
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-

-Sent from my iPhone

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-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

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-- Sent from my iPhone

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

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Sent from my iPhone

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Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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-
-Sent from my iPhone

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-Hi Les!

- -
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the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2016 at 3:50:30 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

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-Sent from my iPhone

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- -I would also need help with the hotel in Minsk [REDACTED].
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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED], she is q
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

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From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
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Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

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I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] > wrote:

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

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I am sorry, I was gone last night, was after 530pm.

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Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]
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First and middle name

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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

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Sent from my iPhone

First and middle name

Sent from my iPhone



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Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]

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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17

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-
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- -
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- -who should I talk to and what info should I provide?

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- - -
- - -Sent from my iPhone

- -

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Annex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane ticket [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM [REDACTED] > wrote:

- -

- -Hi Les!

- -

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- who should I talk to and what info should I provide?

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-- On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

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-- Sent from my iPhone

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Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,

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Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
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Hotel:

1) 2 adults [REDACTED]

2) 2 adults [REDACTED]

3) 2 adults [REDACTED]

4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

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Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

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Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

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-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

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-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?
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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17

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-

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-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--

- -Hi Les!

--

- -I would also need help with the hotel in Minsk [REDACTED]..

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I am sorry, I was gone last night, was after 530pm.

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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

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Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

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Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

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Marriott Minsk dec 14-17

- 1) 2 adults
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-Sent from my iPhone

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Regards,
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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below

Sent from my iPhone

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From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Annex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

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-Sent from my iPhone

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King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC

Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name, lead guest.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova <[REDACTED]> wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

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[REDACTED]

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• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:
-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

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-Sent from my iPhone

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

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-Sent from my iPhone

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I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

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Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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-Sent from my iPhone

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Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



- double last name?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

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-

-Sent from my iPhone

-

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--

--Hi Les!

--

--I would also need help with the hotel in Minsk [REDACTED].

--who should I talk to and what info should I provide?

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-- -Sent from my iPhone

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the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against th
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

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• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

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There are 5 people flying from Kazan to Minsk (dates are 14-16)

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Thank you very much for your help!

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-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, wrote:

- -

- -Hi Les!

- -

- -I would also need help with the hotel in Minsk
- -who should I talk to and what info should I provide?

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- -

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- - -Sent from my iPhone

- -

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

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Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

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- - -

- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

- - -

- - -Sent from my iPhone

- -

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ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

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• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

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• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
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And JE just let me ask you to get plane tickets [REDACTED]
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-Sent from my iPhone

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--Sent from my iPhone

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I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel:

1) 2 adults

2) 2 adults [REDACTED]

3) 2 adults

4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

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Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

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-

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Regards,

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Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

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Yes, 5 seats available, coach or business? Names?

Regards,
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Centurion Relationship Manager
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Hours: Mon through Friday 9AM-530PM EST

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Subject: Re: Natasha Amex

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Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
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Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Tickets are on its way.

Regards,
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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

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Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

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Coach! I've asked her for names and birthdays

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Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Do they need 4 rooms?

Regards,
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Sent from my iPhone

First and middle name

Sent from my iPhone

- double last name?

Regards,

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Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

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Regards,
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Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? I
us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff < > wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

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-On Dec 4, 2018, at 3:37 PM, < > wrote:

-Hi Les!

-I would also need help with the hotel in Minsk

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the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and
purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

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Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
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Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
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