

To: [REDACTED]
From: Lesley Groff
Sent: Thur 11/1/2018 11:22:05 AM
Subject: Re: RELAIS PIAZZA SIGNORIA

Great! Be sure to answer their questions Hope you have a tremendous time!

Sent from my iPhone

On Nov 1, 2018, at 6:55 AM, [REDACTED] <[REDACTED]> wrote:

----- Forwarded message -----

From: [REDACTED]
Date: Thu, Nov 1, 2018 at 9:18 AM
Subject: RELAIS PIAZZA SIGNORIA
To: [REDACTED]

<noname>

Booking Confirmation

Firenze, 01/11/2018

Guest: [REDACTED]
Check in: 04/11/2018
Check out: 07/11/2018
Nights: 3
Room type: 1 Attico Signoria WITH TERRACE
Number of Guests: 2 Adults 0 Child
Room Rate: 726,00 € Total.

Dear [REDACTED]

We are glad to confirm your booking.

Now we have your credit card details, there will be no advance charges on your card and we kindly inform you that our cancellation policy is 72 hours prior to arrival. One night of penalty will be charged in case of late cancellation or no-show.

Check In time is from 2PM to 6PM

We would be very grateful if you could inform us, when you'll know it, an approximate arrival time on 04/11/2018

****The Late Arrivals MUST be informed.**

****In case you may arrive earlier we will be glad to take care of your luggage.**

HOW TO REACH US:

we would like kindly to inform you that due to the several route modification from Florence city hall we strongly suggest to go directly to Garage Delle Terme (we strongly suggest you to have a look to the garage web site in order to check last minute route modification www.garagedelleterme.it) open from 7AM to Midnight, Tel. (+39) 055 294169 (If you have a GPS, enter the address [Via Delle Terme 47-49r](#)) A driver from the Garage, after having communicated your plate license number for the access to ZTL, will drive you to our property to disembark the luggage and drive it back to the Garage. Before your departure, the driver will brings your car back. The price depends on car type: approximately it is 25,00 € per 24/H, each extra hour costs 3 Euro.

HOW TO REACH US BY CAR:

Either from the South or North, we suggest you to take the exit "Firenze SUD": once you exit continue towards "Firenze" up to cross Ponte di Varlungo. After the bridge, turn left towards "Centro" and continue around 3 Km. always straight on through the "Lungarni" (Lungarno Aldo Moro, Lungarno Colombo e Lungarno del Tempio). Once you arrive at Ponte San Niccolò you must turn right onto Viale Amendola. At the first traffic light turn left, turn left on Viale Giovine Italia, keep right and just down the road, turn right on Lungarno della Zecca Vecchia, go straight, then turn < b>right on Via Corso Tintori, at the end of Corso Tintori turn left on Via de' Benci, at the traffic light turn right and continue on Lungarno Diaz then continue on Lungarno Archibusieri, pass Ponte Vecchio (on your left) and take the first right on Vicolo dell'Oro, turn left on Borgo SS Apostoli at the end of Borgo SS Apostoli turn right and take Via Delle Terme.

(Look out!: Via Delle Terme is shown as pedestrian street but you can still drive up to reach the garage)

By train:

the Santa Maria Novella Station is located about 1,5 km from Relais Piazza Signoria. To get to the Relais you can take a taxi. Otherwise it will take about 20 minutes by feet.

By plane:

once you reach Florence "Amerigo Vespucci" International Airport (10 km from our Relais), you have two ways of getting to the Relais: - a taxi will get you directly to the Relais in 20 minutes: - the "Vola in bus" shuttle service also takes around 20 minutes to reach Santa Maria Novella station. Piazza Signoria can be reached following the directions described above.

We look forward to welcoming you to our APPARTAMENTI Relais Piazza Signoria.
If you need any further information please do not hesitate to contact us at
info@relaispiazzasignoria.com

Yours sincerely,

Fulvio Lotti
Reservations Department

RELAIS PIAZZA SIGNORIA

