

To: James Ce [REDACTED]
From: Lesley Groff
Sent: Wed 9/6/2017 3:41:50 PM
Subject: Re: questions for the birthday boy :)

Hi James...I want to order Circle to help us monitor [REDACTED] xbox playing, iPad usage etc...
<https://www.amazon.com/Circle-Disney-Parental-Controls-Wireless/dp/B019RC1EI8>

I want to order and have you help with this...FYI-[REDACTED] will be here on Sept. 21 (no school due to Rosh Hashanah) I want him here so his phone and iPad are here for us to add GPS, this circle thing and who knows...maybe more big brother monitoring :)

On Sep 5, 2017, at 4:02 PM, james | personal genius <[REDACTED]> wrote:

That is the correct product.
When the battery goes, I'll find the appropriate link for you to purchase a replacement. They have a lifespan, so it doesn't make sense to order spares ahead of time.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 5, 2017, at 3:52 PM, Lesley Groff [REDACTED] wrote:

I am getting ready to push send on this, just want to make sure it is the "600 VA, battery backup w/USB Charging" I should buy...when it comes time to replace the battery, what do we order? Can you send me the replacement link as well?

On Sep 5, 2017, at 12:02 PM, james | personal genius [REDACTED] wrote:

Battery backup, yes.

Please purchase this:
<https://www.amazon.com/gp/aw/d/B01FWAZEIU/>

It's 11" x 5.5" x 4", with a right-angle (hugs the wall) plug. It can live on the floor or desk.

Optionally, you may want a second one for Ike's iMac. They're heavy, so you definitely want them shipped to you.

I'll install them so that when the power goes out for an extended time, it'll shut down the computer(s) to avoid damage.

So you know. The battery wears out after 18 months or so, so they'll need to be replaced. I can show you how that's done.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 5, 2017, at 11:46 AM, Lesley Groff [REDACTED] wrote:

10:04am departure is perfect....I will pick you up like we did last time at 11:15am. We should target getting you on the 3:26pm back to NY as the next train is not until 4:26pm ...ugh...being a spur off the beaten path means not as many choices. But I'd think you can get it all done by then. We need to leave my house 3:16pm so you easily make the 3:26pm.

We had sort of discussed my computer needing more back up due to the power outages we get here? (we had one last night incredibly...but my computer started up totally fine today) I am not sure what you think on this...

On Sep 5, 2017, at 11:39 AM,
james | personal genius

[REDACTED]
wrote:

The OS upgrade takes ~2 hours, I can do yours & Ike's machines concurrently. I would estimate 3-4 hours tops to account for unexpected issues.

I have figure drawing the night before, so the 10:04AM train is much preferred.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 5, 2017, at 11:29 AM, Lesley Groff

█ wrote:

Yes, I should for
sure be on the list
for an
upgrade...woo
hoo!...

Thank you SO much for loving lists...I see there is a train from GC to New Canaan (you must switch trains in Stamford) departing 9:04am arrives 10:19 or a train departing 10:04am arriving 11:15am...I don't know how long you think you will need here? what do you think?

On Sep
5,
2017,
at
11:15
AM,
james |

person
al
genius

wrote:

Insulin spikes are a helluva drug.

Oh course! I love lists.

Apple announces the new phones in a week,

rumored
to
ship on
the
22nd.

JEE was already talking about "upgrading

everyone". I
imagine that
includes you,
but he
didn't
get
specific

I'll have a summary of the new models emailed after

the
announcement
. I
assume
we can
build a
list to
order
from
that.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 5, 2017, at 11:09 AM, Lesley Groff



wrote:

Ok, I will share this info on the Apple TV...I have asked if he would like you to pop over...await his reply.

Let's schedule 9/21...when you have down time on my computer, may I have you help with a few other things around here? Would it be ok for me to come up with a small list of other annoying IT things...that are probably super easy for a guy like you and ridiculously confusing to a gal like me?

I am thinking 4-5 cupcakes may have tasted good going down, but not so great an hour later! All that cleansing of no gluten! But you deserve it! (the cupcakes...not the upset tummy)

On Sep 5, 2017, at 11:00 AM, james | personal genius

 wrote:

ABC, CBS, CW & NBC are all preloaded on the second row. Most of them offer the current episodes of shows the day after it airs live.

FOX doesn't have any meaningful free

content -- requires cable account to validate against.

I'll be happy to walk them through it, if they prefer.

9/21 works for me.

I had 4 or 5 I think. The first pastry I've had in months.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 5, 2017, at 10:51 AM, Lesley Groff [REDACTED] wrote:

Morning!

-I have a guest in apt 10B asking if he can view 'regular news'..like 'ABC, FOX, NBC"...I am thinking the answer is 'no'? We have a family staying in 10B from now until Oct. 19th (long term visitors) Yoni, the dad, is ill, and going through treatment here in NY...I am thinking the day you go see Nili (Fri. Sept. 9th at 10am) you go see Yoni afterwards to give him a little lesson...or help him locate channels he may want. Do you think I could tell him 11:30am you could go to him?

-We need to find a day for you to come out and see me in

CT...might Thursday Sept. 21
be ok for you?

-How many cupcakes did you
actually eat?

:) Lesley