

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 8/18/2016 8:59:43 PM
Subject: [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach. [Incident: 160819-000218]

Title: American Express ® [REDACTED]

To: Lesley Groff
Subject: [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.
From: Natalia Molotkova
Sent: 08/18/2016 04:59 PM

OK

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 04:57 PM

Sorry. Too much going on purchase all. Including [REDACTED]. Thx

Sent from my iPhone

On Aug 18, 2016, at 4:36 PM, Natalia Molotkova <[REDACTED]> wrote:

To: Lesley Groff
Subject: [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.
From: Natalia Molotkova
Sent: 08/18/2016 04:36 PM

We did got all tickets, but not [REDACTED], you didn't respond.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 08/18/2016 01:45 PM

DL 898 24AUG PBI LGA 1210P 0310P

TOTAL FARE - USD 172.10

Non refundable coach, in case of cancellation or change - no value. Ok to issue?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 01:25 PM

Around noon? 1pm?

Sent from my iPhone

On Aug 18, 2016, at 1:12 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 08/18/2016 01:24 PM

What time travel for [REDACTED]?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 01:15 PM

Thx

Sent from my iPhone

On Aug 18, 2016, at 12:59 PM, Natalia Molotkova <[REDACTED]>
wrote:

From: Natalia Molotkova
Sent: 08/18/2016 01:12 PM

What time [REDACTED] needs to travel?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 08/18/2016 12:59 PM

ok, on it..

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/18/2016 12:27 PM

Hi Natasha. We need to cancel [REDACTED] trip tonight. Instead we need to purchase one way tickets, coach from PB to NY tomorrow, Friday, Aug 19, for [REDACTED], Karyna Shuliak and [REDACTED]. They need to arrive NY around 2pm. If we can use [REDACTED] Jet Blue ticket ok but I'm not too concerned. May cost more to do so.

I also need a ticket for [REDACTED] from PB to NY next Wednesday, Aug 24 one way coach.

And, last but not least, I need a ticket for Karyna from NY to STT next wed Aug 24 direct, the latest morning flight.

All should be in our profile so you have full names, birth dates and FF #'s. Thanks!!

Sent from my iPhone

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Centurion Relationship Manager

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