

To: [REDACTED]
From: Jeffrey Epstein
Sent: Fri 10/21/2011 7:12:52 PM
Subject: Re: Fw: [REDACTED]

good

On Fri, Oct 21, 2011 at 3:06 PM, [REDACTED] wrote:

Nice, my email worked :)

From: Paul
Subject: RE: [REDACTED]
Date: October 20, 2011 5:06:09 PM EDT
To: [REDACTED]

This was re-escalated and a refund will be on it's way.

From: [REDACTED]
Sent: Tuesday, October 18, 2011 10:02 AM
To: Paul
Subject: Re: [REDACTED]

Paul,
This is absolutely not acceptable. I intend to dispute this charge and I would suggest the decision is reconsidered before I get my legal department involved. I also consider it my responsibility to make sure your other potential clients don't get exploited the same way and I have no problem informing the public and the media about my experience regarding CJ's way of handling clients.
I came to Commission Junction because I thought it was a reputable and trustworthy company. I am extremely disappointed in the way this issue has been handled. It is unreasonable that your corporation should charge me \$6000, provide nothing in return and refuse to refund my deposit.
Before I wired the funds to my account, you told me a deposit would be refundable. In the process of canceling the account, other representatives from your company also assured me I would be issued a refund.
Surely you understand that now simply stating 'the refund wasn't approved' is not an option I can accept.

[REDACTED]

On Oct 12, 2011, at 11:37 AM, Paul Murphy wrote:

Hi [REDACTED]

The decision was made several levels above me to not require monthly minimum fees in excess of the deposit you've already placed, but a refund wasn't approved. Sorry for the confusion.

Best regards,

Paul Murphy

Senior Business Development Manager

Over 59% of the largest e-retailers choose CJ. (Ref: [IR 500](#))

Commission Junction, a ValueClick company
<http://www.CJ.com> | <http://www.ValueClick.com>

"Just like no search marketing campaign should exclude Google, your affiliate network strategy should probably not exclude CJ"

-Marketing Pilgrim June 2010

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