

**NOTICE AND AGENDA FOR A REGULAR MEETING
OF THE GEUS BOARD OF TRUSTEES
TO BE HELD AT 6:00 PM ON THURSDAY, JUNE 18, 2026
IN THE
GEUS OPERATIONS CENTER
6000 JOE RAMSEY BLVD
GREENVILLE, TX 75402**

I. CALL TO ORDER
II. INVOCATION
III. ROLL CALL
IV. PRESENTATION

1. GEUS Community Scholarship

3

V. COMMUNICATIONS TO THE BOARD

VI. CITIZENS TO BE HEARD ON NON-AGENDA ITEMS *Citizens are invited to address the Board on topics not already scheduled for a Public Hearing or listed on the agenda. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 3 minutes and should conduct themselves in a civil manner. The Board cannot act on items not listed on the agenda in accordance with the Texas Open Meetings Act. Concerns will be addressed by GEUS Staff; they may be placed on a future agenda or addressed by some other course of response.*

VII. PUBLIC TESTIMONY *Public Testimony occurs when citizens are invited to address the Board on topics already on the agenda. Speakers will be invited to speak at the time of Board discussion for the item. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 2 minutes for each agenda item.*

VIII. FINANCIALS

1. May 2026 Financial Report (For Information Only)

5

IX. NEW BUSINESS

1. CONSENT CALENDAR

- A. GEUS Board of Trustees Regular Meeting Minutes — May 21, 2026

2. DISCUSSION ITEMS

- A. Regulatory and Legislative Update

- B. 5 Year Capital Improvement Plan

6

3. ACTION ITEMS

- A. Resolution 26-39: Authorize Additional Use of Fuelman

7

- B. Resolution 26-40: Recommend to the City Council a Nominee to

8

- Serve on the TMPA Board of Directors

X. REPORTS OF THE GENERAL MANAGER

1. May 2026 Business Services Monthly Report (For Information Only)

9

2. May 2026 Community Connections Monthly Report (For Information Only)

12

3. May 2026 Customer Service Monthly Report (For Information Only)

27

4. May 2026 Engineering and Operations Monthly Report (For Information Only)

32

XI. EXECUTIVE SESSION

Texas Government Code, Section 551.086: Certain Public Utilities Competitive Matters
The Texas Open Meetings Act and its provisions do not require a public power utility governing body to conduct an open meeting to deliberate, vote or take final action on any competitive matter, as that term is defined by Section 552.133, Texas Government Code. Section 551.086 does not limit the right of a public power utility governing body to hold a closed session under any other exception provided for in the Open Meetings Act, *supra*.

- generation unit specific and portfolio fixed and variable costs, including forecasts of those costs, capital improvement plans for generation units, and generation unit operating characteristics and outage scheduling;
- bidding and pricing information for purchased power, generation, and fuel, and Electric Reliability Council of Texas bids, prices, offers, and related services and strategies;
- effective fuel and purchased power agreements and fuel transportation arrangements and contracts;
- risk management information, contracts, and strategies, including fuel hedging and storage;
- plans, studies, proposals, and analyses for system improvements, additions, or sales, other than transmission and distribution system improvements inside the service area for which the public power utility is the sole certificated retail provider; and
- customer billing, contract, and usage information, electric power pricing information, system load characteristics, and electric power marketing analyses and strategies.

Texas Government Code, Section 551.071: Attorney consultation regarding pending or contemplated litigation, settlement offers, or matters deemed subject to the Code of Professional Responsibility of the State Board of Texas, including contracts containing information proprietary to third parties.

1. At any time during the meeting, the Board may meet in Executive Session for consultation with its attorney concerning attorney client matters under Texas Government Code Section 551.071.

XII. ADJOURN

NOTICE:

MEETINGS OF THE GEUS BOARD ARE ACCESSIBLE TO THE DISABLED. IF YOU NEED AN INTERPRETER OR SPECIAL ASSISTANCE, CALL (903) 457-2811 (VOICE), 1-800-735-2988 (TDD) OR ADMINISTRATION@GEUS.ORG (EMAIL) AT LEAST 48 HOURS PRIOR TO THE SCHEDULED MEETING.



GEUS Scholarship Program Application

Name of Applicant: Ayden Guerrero
Physical Address: [REDACTED]
Mailing Address: [REDACTED]
Phone Number: (home) [REDACTED] (cell) [REDACTED]
Email Address: [REDACTED]
Do you have a family member who works at GEUS? ☒ No ☐ Yes
If yes: Name [REDACTED] Relationship: [REDACTED]
Name of High School Currently Attending: Boles High School

Activities and Affiliations during High School

Extracurricular Activities: Powerlifting, Volleyball, Cheer, Fellowship of Christian athletes, Senior Beta club, ASL club, Student Council.
Leadership Activities: Student council president 2 years, vice president 1 year, Varsity volleyball captain 1 year, Varsity Cheer co-captain, 1 year.
Honors or Awards Received: A Honor roll, Dual credit student, First team all ~~District~~ District and First team academic all state in volleyball.
Community Services: F.I.S.H. Food drive @ Geus center, ~~is~~ Singer on worship team @ Church.
Hobbies: Reading, Dancing (Ballet), Painting, Baking.

Future Plans

School you are planning to attend: University of Texas at Tyler
Field of Study: Nursing
Other Comments: I am a first generation college student who is in the top 10 of my class.
Back may be used if needed.

GEUS' impact on my life.

Growing up, I never truly understood how important a public power utility could be until I experienced the difference firsthand. Now living in Greenville, Texas, the service provided by GEUS has had a direct and meaningful impact on my daily life, especially as a student who relies heavily on electricity and internet access. Being nationally recognized as a public power utility is not just an award—it reflects a level of care and commitment that I have personally benefited from.

As a dual credit student, much of my education depends on reliable power and internet. Assignments, lectures, research, and communication with teachers are all online. Without consistent service, it would be nearly impossible to keep up with my responsibilities. Thanks to GEUS, I rarely have to worry about outages or interruptions. This reliability allows me to focus on my academics and future goals instead of stressing about whether I will be able to complete my work on time.

My appreciation for GEUS is even deeper when I compare it to my past experiences. Growing up in Fort Collins, I remember when electricity pricing increased significantly during peak hours. After 3 p.m., the cost of power rose by about 40%, which forced my family to make adjustments. I specifically remember sitting at the dinner table in the evenings with candles instead of lights because it was more affordable. While those moments brought a certain sense of togetherness, they also highlighted how access to electricity could become a financial burden rather than a basic service.

In contrast, GEUS operates with a clear focus on the community it serves. Instead of prioritizing profit, it prioritizes people. That difference is something I can feel in my everyday life. There is a sense of stability and support knowing that the utility company in my town is working for the benefit of its residents. This community-focused approach has made a significant difference in how I view essential services like electricity and internet.

The national recognition of GEUS reinforces what I have already experienced personally, that this is a utility that goes above and beyond. It represents reliability, fairness, and a commitment to the people it serves. For me, it has meant having the resources I need to succeed academically without unnecessary obstacles. It has also shown me the importance of community-centered organizations and how they can positively impact individuals on a daily basis.

Overall, GEUS has shaped my life in ways that may seem simple on the surface but are incredibly important. From allowing me to complete my schoolwork without interruption to providing a sense of security and support, its impact is undeniable. Being nationally recognized only confirms what I already know from personal experience: having a public power utility that truly cares about its community can make all the difference.



Greenville Electric Utility System
Monthly Financial Reporting (Unaudited)
As of May 31, 2026
All Funds



	FY 2025-26 Original Budget	FY 2025-26 Amended Budget	Month-To-Date Activity	Year-To-Date Activity	Encumbrances	YTD Actuals as % to Budget (Encumbrances Excluded)
Revenues and Inflows						
Electric Revenues (Funds 910-913)	\$ 105,132,690	\$ 101,898,590	\$ 7,552,921	\$ 49,334,602		48.4%
Fusion Revenues (Fund 950)	5,599,090	5,368,720	399,339	3,263,353		60.8%
Total Revenues and Inflows	110,731,780	107,267,310	7,952,260	52,597,955		49.0%
Expenses and Outflows						
Elec Departmental O&M	78,474,000	77,113,640	5,891,115	45,756,510	\$ 1,281,413	59.3%
Fusion Departmental O&M	4,168,130	4,396,604	287,067	2,525,157	1,033,105	57.4%
Other Admin Expenses	1,057,700	1,057,700	769,231	796,342	-	75.3%
Insurance ⁽¹⁾	784,760	784,760	-	716,951	-	91.4%
City Services	661,230	661,230	-	364,021	-	55.1%
Transfers to City	4,491,205	4,491,205	449,013	2,389,981	-	53.2%
Board Of Development	734,025	734,025	-	388,194	-	52.9%
Capital -Electric ⁽²⁾	2,897,500	2,897,500	29,052	455,205	935,104	15.7%
Capital - Fusion	729,200	729,200	8,421	218,406	9,141	30.0%
Debt Service Expenses	13,500	13,500	(2,378)	8,782	-	65.1%
Debt Service Principal Payments	4,015,000	4,015,000	-	4,015,000	-	100.0%
Debt Service Interest Expenses	10,049,190	7,797,795	-	3,944,797	-	50.6%
Total Expenses and Outflows	108,075,440	104,692,159	7,431,521	61,579,346	3,258,763	58.8%
Change in Net Position ⁽³⁾	\$ 2,656,340	\$ 2,575,151	\$ 520,739	\$ (8,981,391)	\$ (12,240,154)	

Notes and Percentage to Budget Explanations

(1) Most of the insurance expense is paid annually in October.

(2) Excludes capital expenses funded by bond sales. Only cash capital expenses are shown here. Please see the statement for Fund 913 for more information regarding bond funded capital expenses.

(3) Note: A decrease in net position may be due to multi-year projects utilizing bond proceeds from fund balance. It may also be a reflection of the timing of revenue receipts as GEUS Electric receives increased revenue later in the fiscal year.



GEUS CAPITAL IMPROVEMENT PLAN
FY2026 Adopted, FY2026 Projected, and
FY2027 Proposed Budgets

Public
PRELIMINARY

DEPARTMENTS	Adopted FY 2026	Projected FY 2026	Proposed FY 2027
Administration	\$ 1,758,200	\$ 1,758,200	\$ 40,000
Customer Service	170,000	170,000	85,000
Engineering and Operations	102,028,660	88,413,280	69,825,490
Capital Contingency	1,000,000	575,000	515,000
Technology	1,103,200	542,200	1,664,370
Compliance	120,000	120,000	
Business Services	760,000	775,000	706,000
Grand Total	\$ 106,940,060	\$ 92,353,680	\$ 72,835,860

FUNDING SOURCES	Adopted FY 2026	Projected FY 2026	Proposed FY 2027
Debt Funded	\$ 103,317,860	\$ 89,455,250	\$ 65,390,490
Cash Funded	3,622,200	2,898,430	7,445,370
GRAND TOTAL	\$ 106,940,060	\$ 92,353,680	\$ 72,835,860

**GEUS BOARD OF TRUSTEES
JUNE 18, 2026**

RESOLUTION 26-39

AUTHORIZE ADDITIONAL USE OF FUELMAN

BACKGROUND: Finance is requesting the additional use of Fuelman cards and Fuelman system due to down time with onsite fuel pumps.

DISCUSSION OR DESCRIPTION: This system is used to track all fuel purchases for our field trucks and equipment. With our onsite pumps being down, the field crews are having to purchase from other gas stations around town, causing a higher than usual spending rate offsite.

COMPARISON OF ALTERNATIVES: Fuelman is our tracking system, while also acting as a credit card when using offsite. All fuel purchased for onsite fill up is through Offen Petroleum. However, with the additional spending offsite, the onsite expense has dropped, therefore offsetting most of the increase we see with Fuelman.

BUDGET IMPACT: \$60,000 was originally budgeted for this year's PO. This PO has already been increased to \$90,000 due to longer than anticipated downtime. Finance is now asking to increase the PO to \$120,000 to finish out the fiscal year 2026. This is spread over multiple Fuel accounts for all departments.

RECOMMENDATION: Staff recommends the Board authorize funding in the not-to-exceed amount of \$120,000 in FY26 for these services.

BOARD ACTION:

GEUS BOARD OF TRUSTEES
June 18, 2026

RESOLUTION 26-40

**RECOMMEND TO THE CITY COUNCIL A NOMINEE
TO SERVE ON THE TMPA BOARD OF DIRECTORS**

BACKGROUND: Section 150 of the City Charter of the City of Greenville states that “the Board shall make a recommendation to the City Council concerning the appointment of Directors to such joint powers agency, and it shall be the duty of any Director of such joint powers agency appointed by the Council to consult with the Board concerning the System.” Each of the TMPA cities appoints two members to the TMPA Board. Members of the TMPA Board serve two-year terms. Sue Ann Harting and Summer Spurlock currently represent Greenville on the TMPA Board.

DISCUSSION OR DESCRIPTION: Sue Ann Harting’s term on the TMPA Board will expire July 18, 2026.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: N/A

RECOMMENDATION: It is recommended that Sue Ann Harting be nominated to serve a two-year term on the TMPA Board of Directors beginning July 18, 2026.

BOARD ACTION:

GEUS BUSINESS SERVICES MONTHLY REPORT MAY 2026

Billing Stats

Bills Issued – 17,752

Bills Mailed – 10,630

Late Notices Mailed – 3,142

Accounts Reaching Non-Payment – 221

Bill Payments

GEUS Online – 9,785

Electronic Bank Payments – 414

Pay-By-Phone Payments – 1,041

Mobile App Payments – 1,371

City/GEUS Bank Drafts – 158

Payments Hand-Delivered and Mailed to GEUS – 3,234

Total Pre-Pay Subscribers

Total SmartPay Subscribers – 958

Finance Stats

Accounts Payable Invoices – 258

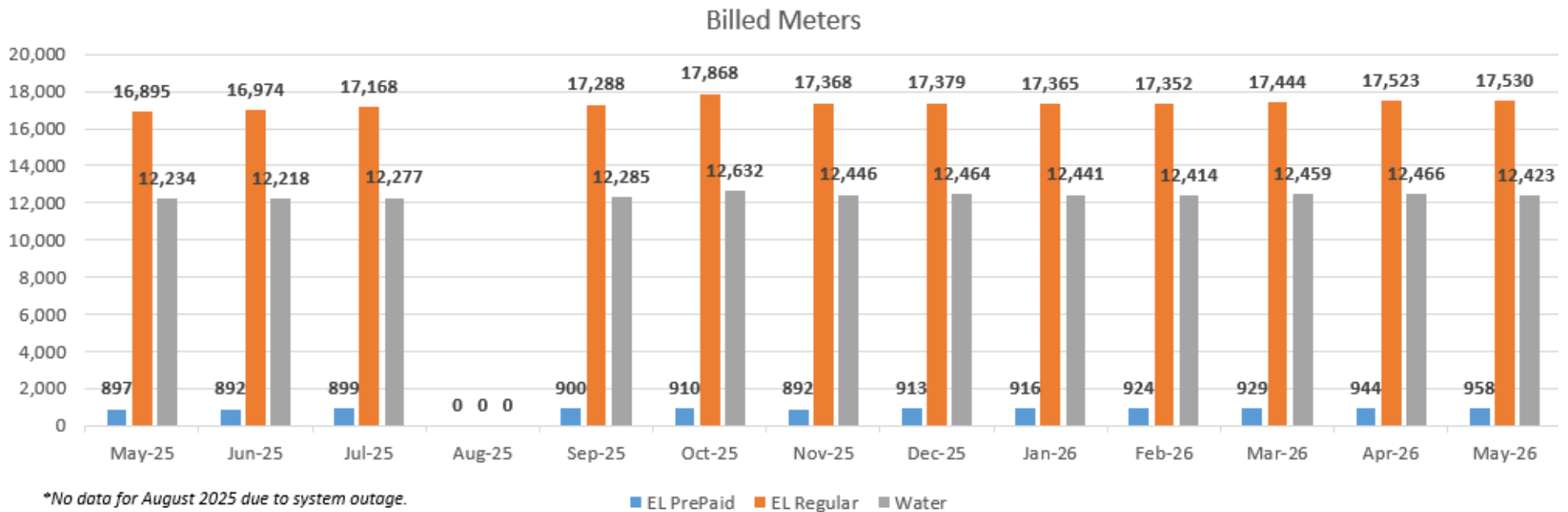
Purchase Orders Created – 45; \$1,650,752

Open Purchase Orders – 189; \$142,099,245

GEUS BUSINESS SERVICES MONTHLY REPORT MAY 2026 GRAPHS

Metering\Billing

Billed Meters Reflects an increase of 21 Electric Meters.
Reflects a decrease of 43 Water Meters.



Collections

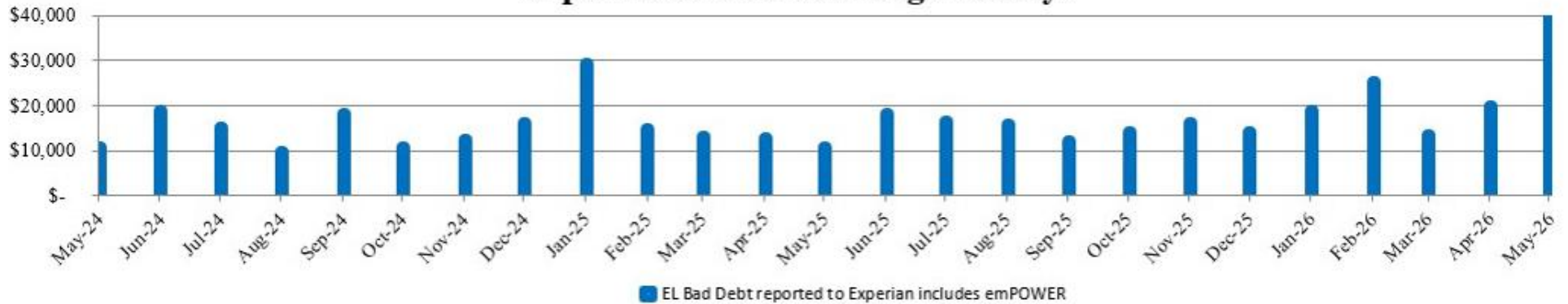
GEUS/City Combined Uncollected Billing

MAY 26 \$88,298 and FY 26 YTD \$436,729 (FY 25 YTD – \$228,080)

Uncollected Billing for Electric

MAY 26 \$47,959 and FY 26 YTD \$169,573 (FY 25 YTD – \$119,766)

Unpaid Accounts reaching 120 Days



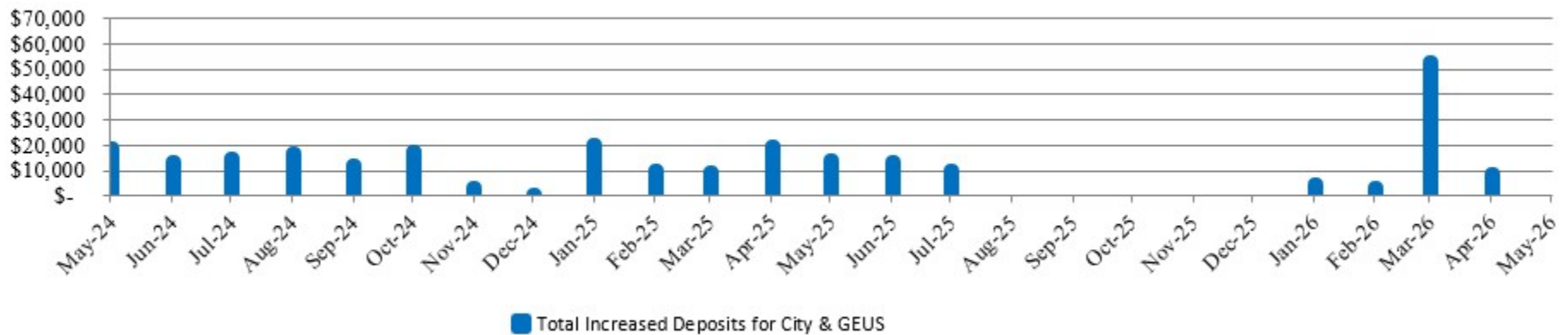
Increased Deposits

Current Month - 0 letters mailed increasing deposits by \$8,946.

FY 26 YTD – 64 letters mailed increasing deposits by \$69,515.

Deposits refunded YTD 589 accounts totaling \$78,075.

Total Increased Deposits for City & GEUS





May 2026

Community Connections

Monthly Report

RoundUP

Commercial 43
Multi Family 5
Residential 1,523
Flat Donation 10
Total 1,693 (15 subscriber decrease from last month)

GEUS RoundUP - Make Big Difference with A Few Cents (:30 seconds) video



SmartPay

961 subscribers
Increase of 15 participants.



“ We like GEUS' SmartPay Program because it gives us full control over how much we spend on energy, helping us stick to our budget without surprises. It also makes us more mindful of our usage, so we naturally conserve energy and keep costs lower. ”

The O'Brien Family, GEUS SmartPay Customer



Professional Survey Campaign

GEUS Community Connections subscribed to the APPA Public Power Data Source, which also includes a Professional Survey. This campaign began in late April 2026 and will conclude in September 2026. Depending on survey results, GEUS may be eligible to receive recognition from APPA for Customer Satisfaction Awards. This survey asks questions regarding GEUS' Electric Service as a whole.

During this campaign, 50 people have responded to this survey.



Below is a screenshot of one of the questions in the survey with customer responses.

3. Please think specifically about Greenville Electric Utility System. Please read the following list of different organizational characteristics. For each one, please rate Greenville Electric Utility System on a scale of one (1) to ten (10) where one is very good and ten is very poor.

	1 - Very Good	2	3	4	5	6	7	8	9	10 - Very Poor	DK/NA	Responses
Communicating with electric customers												
Count	21	6	2	2	4	2	2	1	0	9	1	50
Row %	42.0%	12.0%	4.0%	4.0%	8.0%	4.0%	4.0%	2.0%	0.0%	18.0%	2.0%	
Providing good service and value for the cost of electricity												
Count	22	5	5	2	3	1	3	2	0	7	0	50
Row %	44.0%	10.0%	10.0%	4.0%	6.0%	2.0%	6.0%	4.0%	0.0%	14.0%	0.0%	
Restoring power after an outage in a reasonable amount of time												
Count	28	2	8	4	5	0	1	0	1	1	0	50
Row %	56.0%	4.0%	16.0%	8.0%	10.0%	0.0%	2.0%	0.0%	2.0%	2.0%	0.0%	
Providing consistent and reliable electric service to customers												
Count	26	3	4	3	4	2	3	1	0	4	0	50
Row %	52.0%	6.0%	8.0%	6.0%	8.0%	4.0%	6.0%	2.0%	0.0%	8.0%	0.0%	
Offering innovative electric programs and services												
Count	20	2	5	1	4	1	5	2	4	4	2	50
Row %	40.0%	4.0%	10.0%	2.0%	8.0%	2.0%	10.0%	4.0%	8.0%	8.0%	4.0%	
Overall satisfaction with GEUS												
Count	22	5	5	2	1	1	2	1	0	11	0	50
Row %	44.0%	10.0%	10.0%	4.0%	2.0%	2.0%	4.0%	2.0%	0.0%	22.0%	0.0%	
Totals												
Total Responses												50

Community Involvement

Chamber BAH – Dearlys



Greenville Rotary RYLA



Ribbon Cutting – Dodies



Ribbon Cutting – Greenville Tech Co



GYP – Lunch & Learn



GISD – Lamar Career Day



Ribbon Cutting – Nuvia



GISD Crockett Career Day



Community Involvement

GISD – Crockett Elem Teacher Appreciation Gifts



Chamber BAH – Quality Care ER



GISD – Carver Career Day





2026 GEUS FAMILY

SCHOLARSHIP

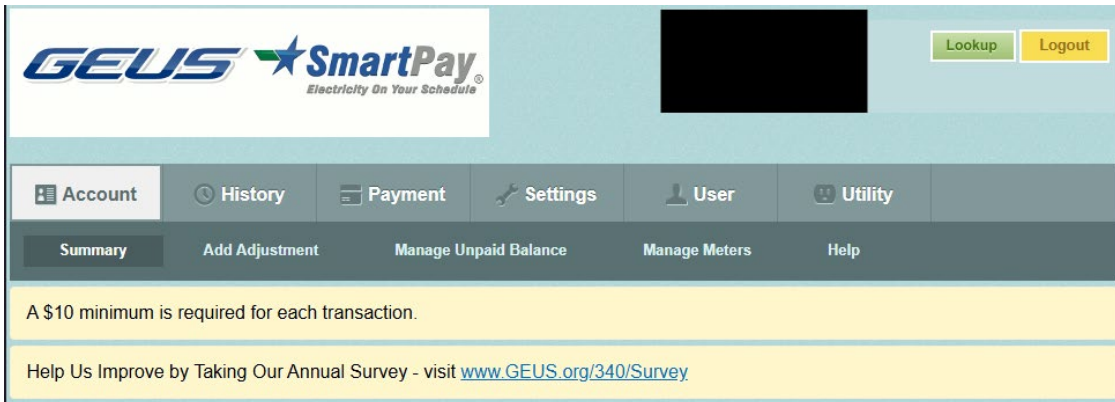
WINNER



05/21/2026
GEUS Energizing the Community
Pay To The Order of Kevyn Hernandez
\$1000.00
One Thousand Dollars 00/100
For Scholarship
GEUS

Digital Advertising

GEUS SmartPay App Message



Chamber Website Ads

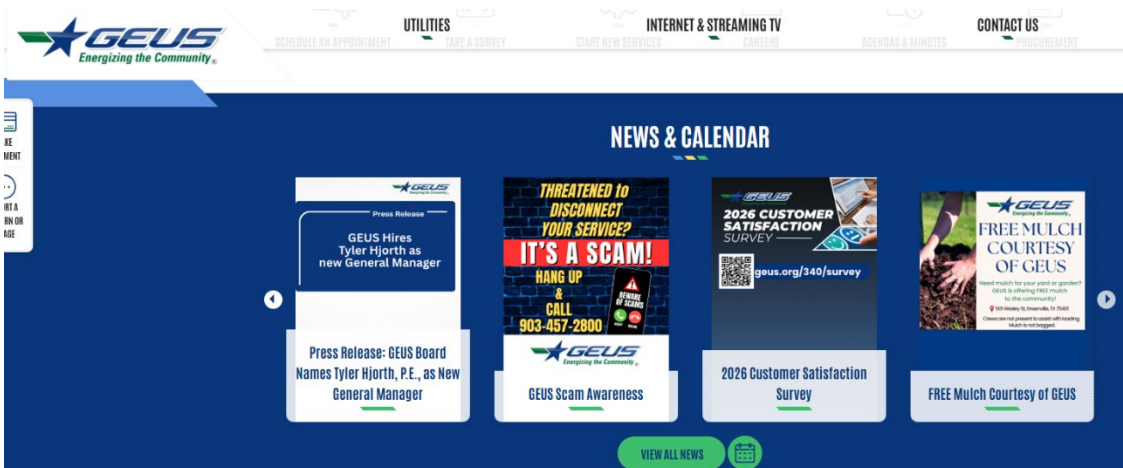
Header Ad:



Banner Ad (Link to GEUS AutoPay Customer Portal: GEUS)



Website



Digital Advertising

APPA Weekly Newsletter

PUBLIC POWER CURRENT

May 14, 2026



Greenville (TX) @GEUSocialmedia: Thank you, @GreenvilleSD, for welcoming us to Career Day at Crockett, Lamar, and Carver Elementary! It was an honor to spend time with the students and be part of such an inspiring experience. #PublicPower #CommunityPowered

The Lens

THE LENS

HUNT COUNTY VERITAS • CREATIVITAS • COMMUNITAS THURSDAY, MAY 7, 2024

Kami Williams transitioned from information technology to community engagement after recognizing her passion for helping people solve problems.

Finding Purpose in Community Service

GEUS SPECIALIST SHIFTS FROM IT BACKGROUND TO HELP OTHERS CONNECT

By Tiffany Lamm
Reporter

Kami Williams still jokes that some days she wonders what she'll be when she "grows up." But after 14 years at GEUS and a shift from IT specialist to Community Connections Specialist, Williams has found her calling: helping people solve problems and building community ties.

Her journey reflects a growing need she sees in Greenville: bridging generational gaps in community service and combating the misinformation that can fracture neighborhoods.

Williams didn't set out to work in community engagement. She spent nine years in information technology, driven not by circuits and code but by the human element. "What I loved about IT was interacting with people and helping them solve problems and understand situations," she said. After her first year at GEUS, she spotted an opportunity to expand that people-focused approach into community work.

The leap wasn't random. Williams grew up between Wallisville and Greenville, attending school in one town while working, shopping and going to church in the other. That dual geography taught her something fundamental: "Community is more than where you sleep. Community is where you interact with people."

Her parents laid the groundwork early, serving in various community roles and teaching by example. Today, Williams organizes her priorities around "faith, family, friends and community, in that order." When she sees a need, "my first instinct is to get involved."

another organization or group, or the community as a whole."

That mindset comes with challenges most people don't see. Christian ethics, and negativity can feel overwhelming. "I just reflect on the why, the joy it brings me to help others, and the good it is doing for those who are benefiting," Williams said.

Perhaps more frustrating is watching misinformation spread through social media, creating confusion where clarity should exist. "There are so many sources of information in the community, but not all of it is correct," she explained. "Too much misinformation is harmful to a community."

Williams sees the solution in the people around her — particularly the "so many kind people willing to give and serve." But she's noticed something troubling: "Often, when you look around, it's an older generation. The younger generation needs to step up and learn what service looks like, she argues, because "so many aspects of our community are made possible not because of money or someone being paid to do something but because someone cared enough to give of their time and talent."

Her own ability to give comes with crucial support. Williams credits her husband of 23 years, her two sons, and her extended family. "Without their support, I wouldn't be where I am today," she said.

For someone still figuring out what she wants to be when she grows up, Williams has already discovered something essential: community isn't just where you live, you choose to show up for the people around you.

10th ANNUAL DENNISHA DENNEY FOUNDATION AWARD FOR COMMUNITY SERVICE

Need Some ZEN? Jessica Caneasy
Jenae Smith, Deborah D. Dyer, Richard & Bryna Dyer
Jenae Smith, Deborah D. Dyer, Richard & Bryna Dyer
Jenae Smith, Deborah D. Dyer, Richard & Bryna Dyer

Debbie Sickels
903-494-0012

FOR ADVERTISING INQUIRIES, E-MAIL: ADVERT@THELENS.COM

Digital & Print Advertising

GEUS Bill Messages

SUMMER SAVINGS

Plan ahead for ways you will save on electric costs this summer.

- Programmable Thermostats - reduce cooling costs and increase savings by adjusting your thermostat by 4 degrees for 4 hours or more.

- Attic Insulation and Sealing Doors & Windows - keep cool air in and warm air out by improving insulation and sealing around doors and windows.

GEUS offers Energy Efficiency Rebates for purchases like this that you make for your home.

Visit our Summer Readiness page on our website at GEUS.org.

Thinking About Solar for Your Home? What you need to know before you buy.

The Public Utilities Commission of Texas created a guide for education and information regarding residential solar.

Visit their website to learn more:

<https://www.puc.texas.gov/consumer-help/electricity/solar/>.



2026 CUSTOMER SATISFACTION SURVEY

geus.org/340/survey

A banner for the 2026 Customer Satisfaction Survey. It features the GEUS logo, a QR code, and the URL geus.org/340/survey. The background shows a person's hand pointing at a tablet displaying a survey.

HELP US IMPROVE BY TAKING OUR ANNUAL SURVEY

Our customers and community always come first!

To ensure we are meeting your electric needs and providing our customers with the best possible service, we're conducting an electric survey and need your feedback.

Herald Banner Ads – Print and Digital Ads

Thursday May 7th



FREE MULCH COURTESY OF GEUS

Need mulch for your yard or garden?
GEUS is offering FREE mulch to the community!
501 Wesley St, Greenville, TX 75401
Crews are not present to assist with loading.
Mulch is not bagged.

A banner for free mulch. It features the GEUS logo, a photo of hands planting a tree, and text about free mulch being offered to the community at 501 Wesley St, Greenville, TX 75401. It also notes that crews are not present to assist with loading and that the mulch is not bagged.

Thursday May 14th



2026 CUSTOMER SATISFACTION SURVEY

geus.org/340/survey

A banner for the 2026 Customer Satisfaction Survey. It features the GEUS logo, a QR code, and the URL geus.org/340/survey. The background shows a person's hand pointing at a tablet displaying a survey.

Thursday May 21st



PAY YOUR GEUS BILL YOUR WAY

Online Bill Pay | Pay-By-Phone | Pay in Person or Cash Payment

Learn more at GEUS.org

A banner for paying bills. It features the GEUS logo and three icons representing different payment methods: Online Bill Pay, Pay-By-Phone, and Pay in Person or Cash Payment. It also includes the text 'Learn more at GEUS.org'.

Thursday May 28th



Keeping Greenville Families Connected

WWW.GEUS.ORG

A banner for 'Keeping Greenville Families Connected'. It features the GEUS logo, a photo of a family, and the text 'SIGN UP NOW' and 'WWW.GEUS.ORG'.

Print Advertising

Drive Thru Sign



Lobby Posters



GEUS 34 Ads

GEUS creates still ads for GEUS 34 for our needs as well as community non-profits. These are GEUS related ads that aired this month.

2026 CUSTOMER SATISFACTION SURVEY

YOUR FEEDBACK IS IMPORTANT TO US
HELP US IMPROVE BY TAKING OUR ANNUAL SURVEY

geus.org/340/survey

Keeping Greenville Families Connected

SIGN UP NOW www.geus.org

FREE MULCH COURTESY OF GEUS

Need mulch for your yard or garden? GEUS is offering FREE mulch to the community!

501 Wesley St, Greenville, TX 75401

Crews are not present to assist with loading. Mulch is not bagged.

PAY YOUR GEUS BILL YOUR WAY

- Online Bill Pay**
Make a quick one-time payment or register your account.
- Pay-By-Phone**
903-457-2800 (Option 3)
- Pay in Person or Cash Payment**
Fidelity Express/GEUS Customer Services Center

Learn more at GEUS.org

ENERGY EFFICIENCY PROGRAM

INSTANT SAVINGS ON HIGH-EFFICIENCY WINDOW AC UNITS

GET A \$50 REBATE

LEARN MORE AND APPLY AT GEUS.ORG

ENERGY EFFICIENCY PROGRAM

INSTANT SAVINGS HIGH-EFFICIENCY WINDOW AIR CONDITIONER UNITS WITH HEAT PUMP

GET A \$250 REBATE

LEARN MORE AND APPLY AT GEUS.ORG

ENERGY EFFICIENCY PROGRAM

INSTANT SAVINGS ON HVAC PROGRAMMABLE THERMOSTAT

GET A \$30 REBATE

LEARN MORE AND APPLY AT GEUS.ORG

ENERGY EFFICIENCY PROGRAM

INSTANT SAVINGS ON ATTIC INSULATION

GET A \$0.16 PER SQUARE FOOT REBATE.

LEARN MORE AND APPLY AT GEUS.ORG

Thank you, TEACHERS!

NATIONAL TEACHER APPRECIATION DAY
May 5, 2026

GREENVILLE ISD, GREENVILLE ISD, PTAA

SmartPay
Electricity On Your Schedule

"We like GEUS' SmartPay Program because it gives us full control over how much we spend on energy, helping us stick to our budget without surprise. It also makes us more mindful of our usage, so we naturally conserve energy and keep costs lower."

The O'Brien Family, GEUS SmartPay Customer

HONORING OUR PAST. POWERING GREENVILLE'S FUTURE.

CELEBRATING 135+ YEARS

GEUS renewed the former Greenville Post Office at 2810 Wesley Street in 1982 as our Customer Service Center, reinforcing our commitment to serving Greenville with local offices, local jobs, and local decision-making. What began as a vision has grown into a place dedicated to supporting our customers every day.

HONORING OUR LONGEST-SERVING EMPLOYEES
Powered by Generations of Dedication

Charles Scott Retiring 30+ Years	Joe Quinones 8 E.W. Crew Leader 30+ Years	James Allen Jr. T&E System Supervisor 20+ Years	Terry Annette T&E Line Supervisor 23+ Years	James Brandy Community Connections & Key Accounts Manager 20+ Years
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Honoring Our Past. Powering Greenville's Future.

MYLAR BALLOONS CAN CAUSE POWER OUTAGES

EMPLOYEE Spotlight
ARANI CLOPTON
CABLE

TIME AT GEUS
4 MONTHS

FAVORITE PART OF THE JOB
GETTING TO KNOW MY COWORKERS, SAYING A GOOD TIME WHILE WE WORK, AND HELPING CUSTOMERS IN THE BEST WAY POSSIBLE AS A TEAM. I LOVE THE POSITIVE ENERGY WE BRING TO WORK EVERY DAY AND BEING ABLE TO SPREAD THAT POSITIVITY TO OUR CUSTOMERS.

HOBBIES
READING, GOING TO THE MOVIES, AND SPENDING QUALITY TIME WITH MY DAUGHTER, HUSBAND, AND PETS.

REMEMBER AND HONOR
MEMORIAL DAY
WE ARE THANKFUL FOR YOUR SERVICE

GEUS
Energizing the Community

MEMORIAL DAY
REMEMBER AND HONOR
OFFICE CLOSURE

GEUS
Energizing the Community

WE ARE CLOSED IN OBSERVANCE OF MEMORIAL DAY.
MONDAY, MAY 25, 2026

TO REPORT AN OUTAGE VISIT GEUS.ORG, OR CALL 903-457-2800

ELECTRICAL SAFETY MONTH

HERE ARE SOME SAFETY TIPS FOR YOU AND YOUR FAMILY.

- STAY AWAY FROM DOWNED POWER LINES.
- DON'T OVERLOAD CIRCUITS BY PLUGGING IN TOO MANY DEVICES IN ONE OUTLET; IT COULD CAUSE A FIRE.
- NEVER FLY KITES OR DRONES NEAR POWER LINES.

Energy Efficiency Rebate Program

Rebates FY 25-26

Savvy			
	Qty.	Rebate	PROGRAM
			APPLIANCE
		\$ 50	Window AC Units
		\$ 75	dryer
	6	\$ 50	dishwasher
	8	\$ 75	refrigerator
		\$ 25	freezer
		\$ 250	Window AC/Heat Units
	14		
Number of Rebates	Number of Total Items		LIGHTING
6	6	\$150.00	LED Holiday Lights
1	9	\$96.13	LED lights
			fixtures
7	15		
Sq Footage	Number of Homes		INSULATION
		\$ 0.16	attic
	-		
			PGM THERMOSTATS
	5	\$ 30	HVAC Tstat
	5		
	26		

EE Rebate Customers: 25

Total Dollar Credits to Customer's Accounts: \$1,398.57

GEUS 34 Content

Still Ads: 17 total

May 4-10

Replay Content	2:40:08
Archive Content	2:48:20
Outside Content	1:30:00
Total	7:00:14

May 11-17

New Content	0:01:45
Archive Content	5:36:44
Outside Content	1:30:00
Total	7:08:29

May 18-24

New Content	1:36:19
Archive Content	6:31:47
Outside Content	1:30:00
Total	9:39:06

May 25-31

New Content	1:18:53
Archive Content	3:34:25
Outside Content	1:30:00
Total	6:24:18

Replay Content

- Content that has been created in the last year that we are playing again.

Archive Content

- #Throwback GEUS34
- When we cleaned out the Studio Office, we found a box of DVDs with content from several years ago. We are replaying that as we get it converted back to a digital format.

Outside Source Content:

- Green Shoot Agency Celebrate Hunt County, advertising partnership.
- Paid Church Programs

Commercial Inserts on National Networks

GEUS commercials played on national networks, including the following: AEN, HGTV, LIF, CMT, PAR, CNN, TBSC, TLC, TNT, TWC, DISC, USA, ESP2, ESPN, FXNC, and FSS.

GEUS Energy Efficiency Rebate Program - 2,051 spots ran

GEUS Utility Billing - One Simple Bill One Easy Payment - 2,051 spots ran

GEUS There Is Power - 2,051 spots ran

These commercials also play on GEUS34 and YouTube.

Social Media – May 2026

Facebook

5,543 Total followers

Twitter

256 Followers

YouTube

1,664

Subscribers

Change in followers over the last month: Facebook +74, Twitter +/-0, YouTube +8.

Preview			Views	Viewers
	Employee Spotlight: Ara... Published • May 29 at 2:00 PM	...	1,649	1,059
	Congratulations, Greenville I... Published • May 28 at 6:03 PM	...	4,786	2,837
	Through the GEUS Energy Ef... Published • May 28 at 2:00 PM	...	1,021	621
	A little extra goes a long wa... Published • May 27 at 6:00 PM	...	367	301
	We make paying your GEUS ... Published • May 26 at 6:00 PM	...	443	288
	Today, we honor the fallen. ... Published • May 25 at 9:00 AM	...	349	216
Preview			Views	Viewers
	When you know where your... Published • May 22 at 2:00 PM	...	456	292
	GEUS will be closed on Mon... Published • May 21 at 6:00 PM	...	420	256
	No text content What's Happening Greenville TX •	...	164	102
	GEUS remodeled the former... Published • May 20 at 2:00 PM	...	2,343	1,418
	Internet made for your famil... Published • May 19 at 6:00 PM	...	718	484
	No text content the real Greenville TX • May 19 ...	...	79	49

Preview			Views	Viewers
	No text content = Greenville TX Businesses • May 1...	...	77	52
	No text content # Everything Greenville Texas • Pe...	...	5	1
	No text content Greenville, Texas (Community Support)	...	176	126
	No text content · Greenville Texas Uncensored • M.	...	52	40
	GEUS is once again partneri... Published • May 18 at 6:00 PM	...	384	198
	Celebrate safely this gradua... Published • May 18 at 2:00 PM	...	1,169	738
Preview			Views	Viewers
	Greenville Christian School i... Published • May 15 at 6:58 PM	...	2,566	1,512
	A little extra goes a long wa... Published • May 15 at 2:00 PM	...	491	379
	We make paying your GEUS ... Published • May 14 at 6:00 PM	...	621	383
	Rewatch Greenville High... Published • May 13 at 6:00 PM	...	1,768	1,126
	Do not plant near padmoun... Published • May 12 at 6:00 PM	...	1,227	769
	Thank you, Greenville ISD, f... Published • May 12 at 2:00 PM	...	1,524	1,021

Preview			Views	Viewers
	Through the GEUS Energy Ef... Published • May 11 at 2:00 PM	...	1,237	810
	Electric Outage 5/8 update ... Published • May 8 at 8:13 PM	...	10,081	5,165
	We're hiring to join the GEU... Published • May 8 at 6:00 PM	...	1,618	638
	Celebrate safely this gradua... Published • May 8 at 2:00 PM	...	1,326	700
	Internet made for your famil... Published • May 7 at 2:00 PM	...	897	515
	No text content • Everything Greenville Texas • May...	...	50	34
Preview			Views	Viewers
	Freshen up your yard with fr... Published • May 6 at 6:00 PM	...	1,138	726
	No text content • the real Greenville TX • May 5 at...	...	78	50
	No text content • Greenville TX Community • May ...	...	337	229
	No text content Greenville, Texas (Community Support)	...	154	104
	No text content • Greenville Texas Uncensored • M.	...	59	45
	No text content • Greenville TX Businesses • May 5...	...	57	35
Preview			Views	Viewers
	GEUS is once again partneri... Published • May 5 at 2:00 PM	...	451	244
	Today we celebrate National... Published • May 5 at 9:00 AM	...	684	430
	For 135 years, GEUS has bee... Published • May 4 at 6:00 PM	...	4,261	2,637
	Enjoy Fair Favorites for 2... Published • May 1 at 6:00 PM	...	1,400	1,079
	May is Electrical Safety Mon... Published • May 1 at 2:00 PM	...	951	674

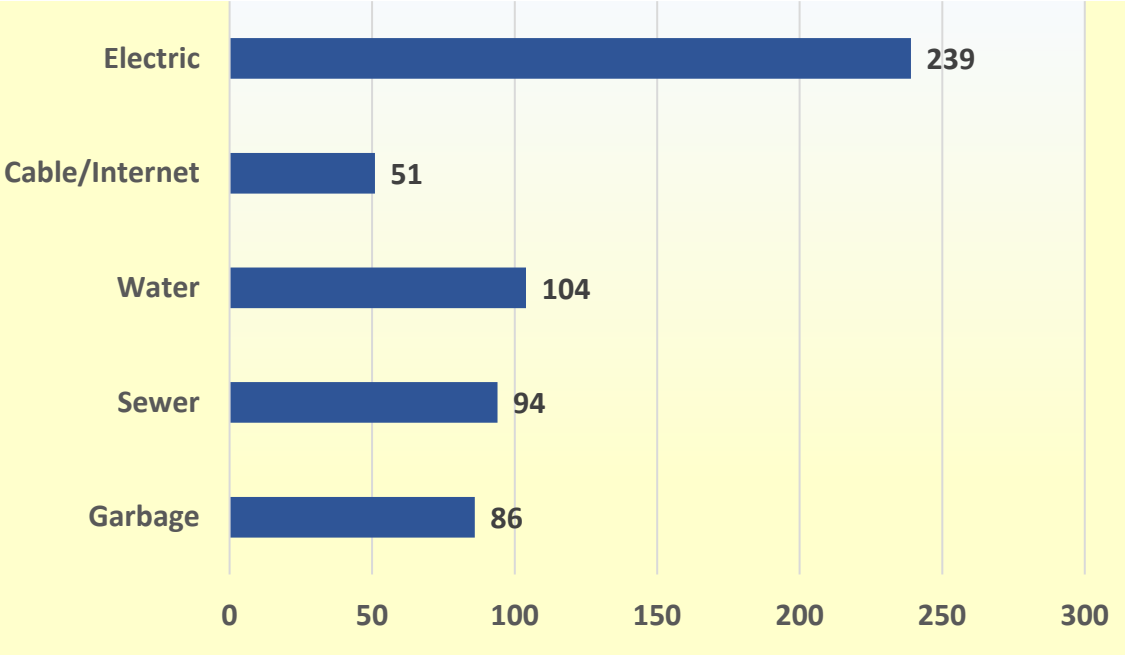
GEUS
Customer Service
Monthly Report
May 2026

WORLD CLASS CUSTOMER SERVICE

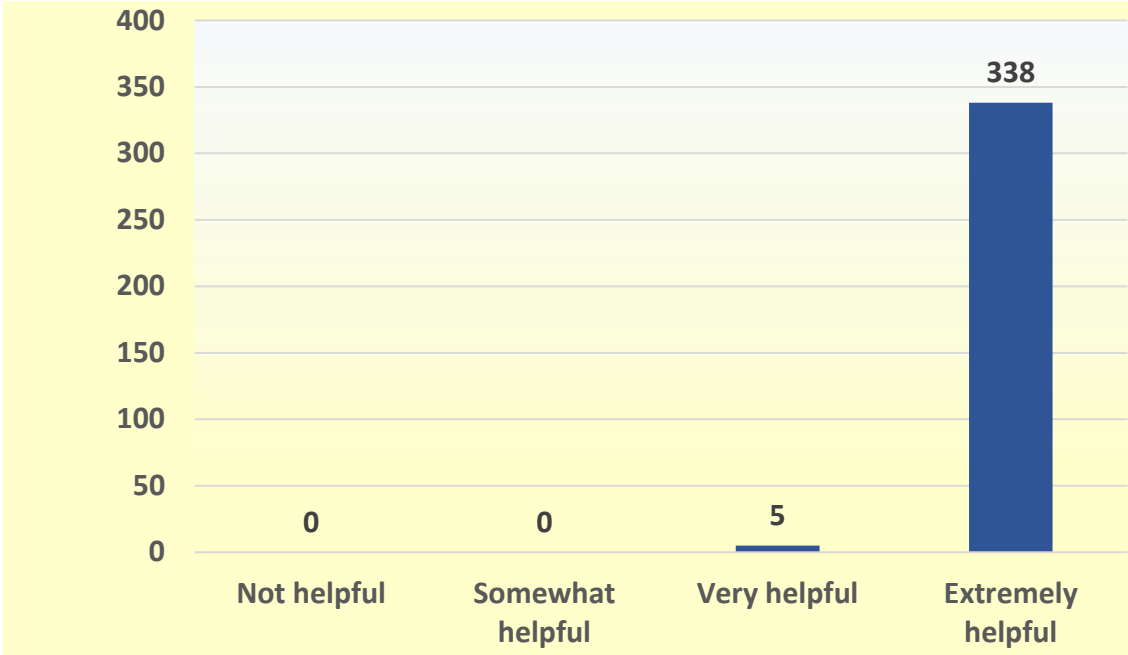
GEUS Customer Satisfaction Survey Summary

Summary Dates as of 5/1/2026-5/31/2026

This is a summary of the total responses. There are no required fields. A total of 343 individuals responded, and 297 completed all fields.

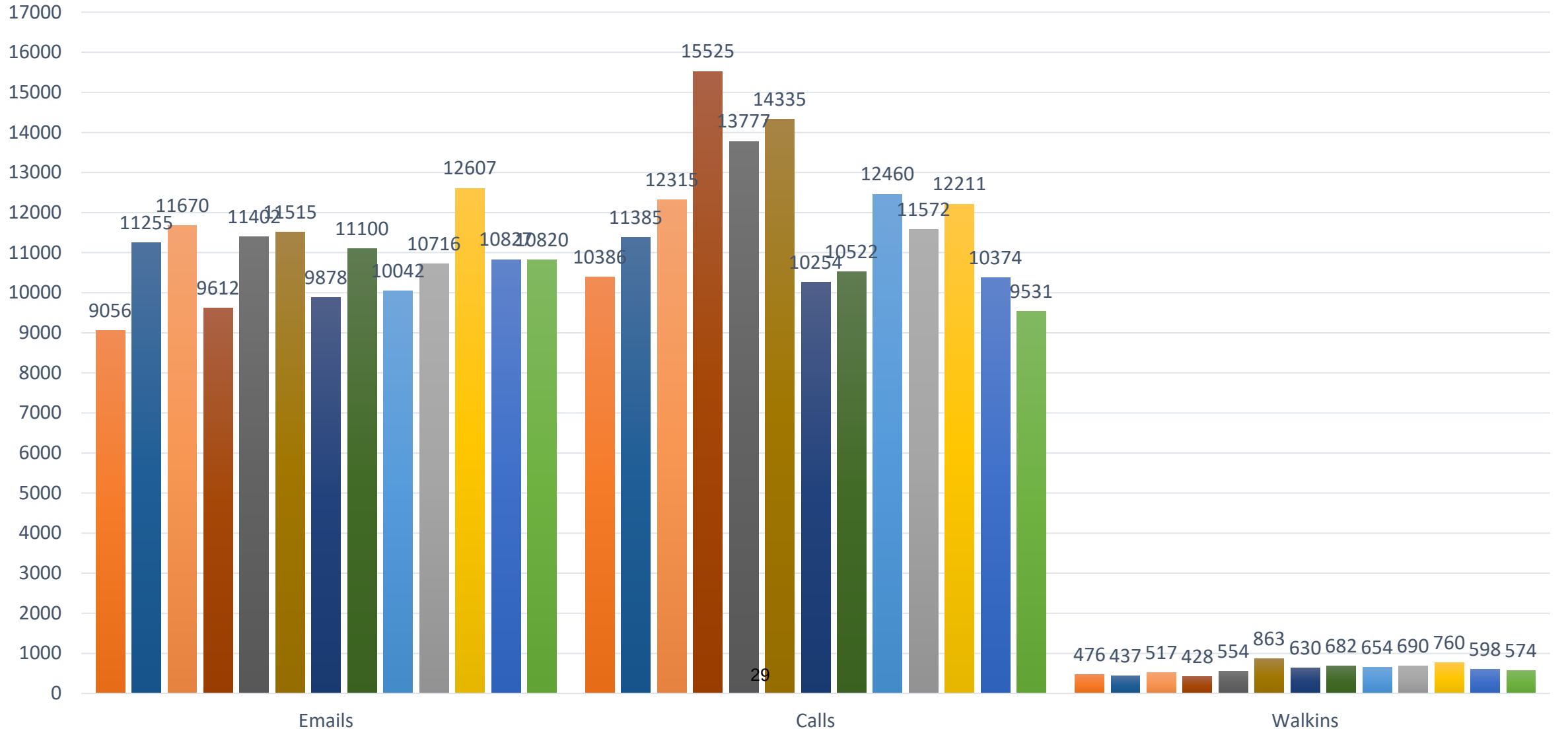


Was the GEUS Representative Helpful?
334 individuals responded.

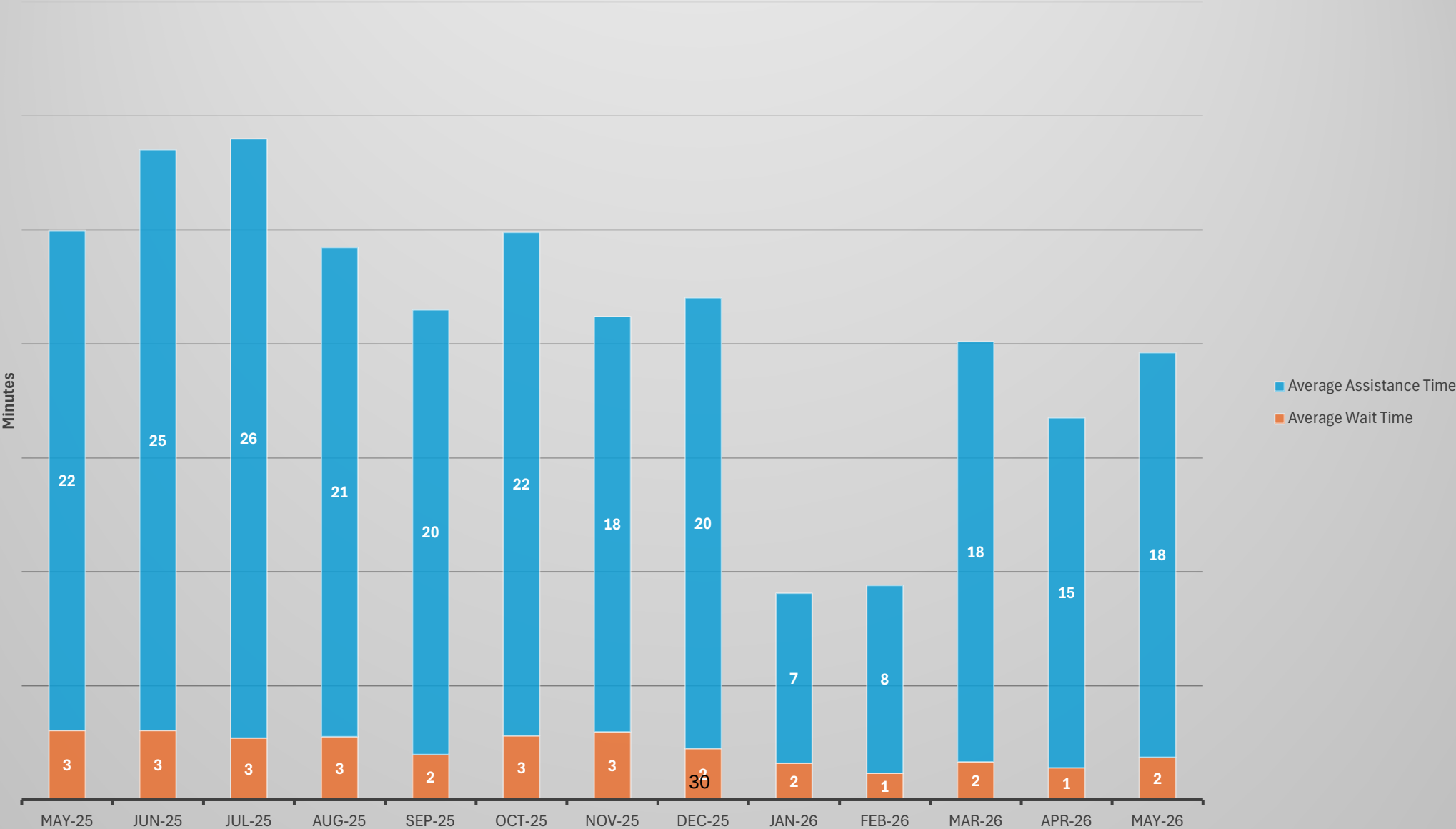


Total Customer Contact

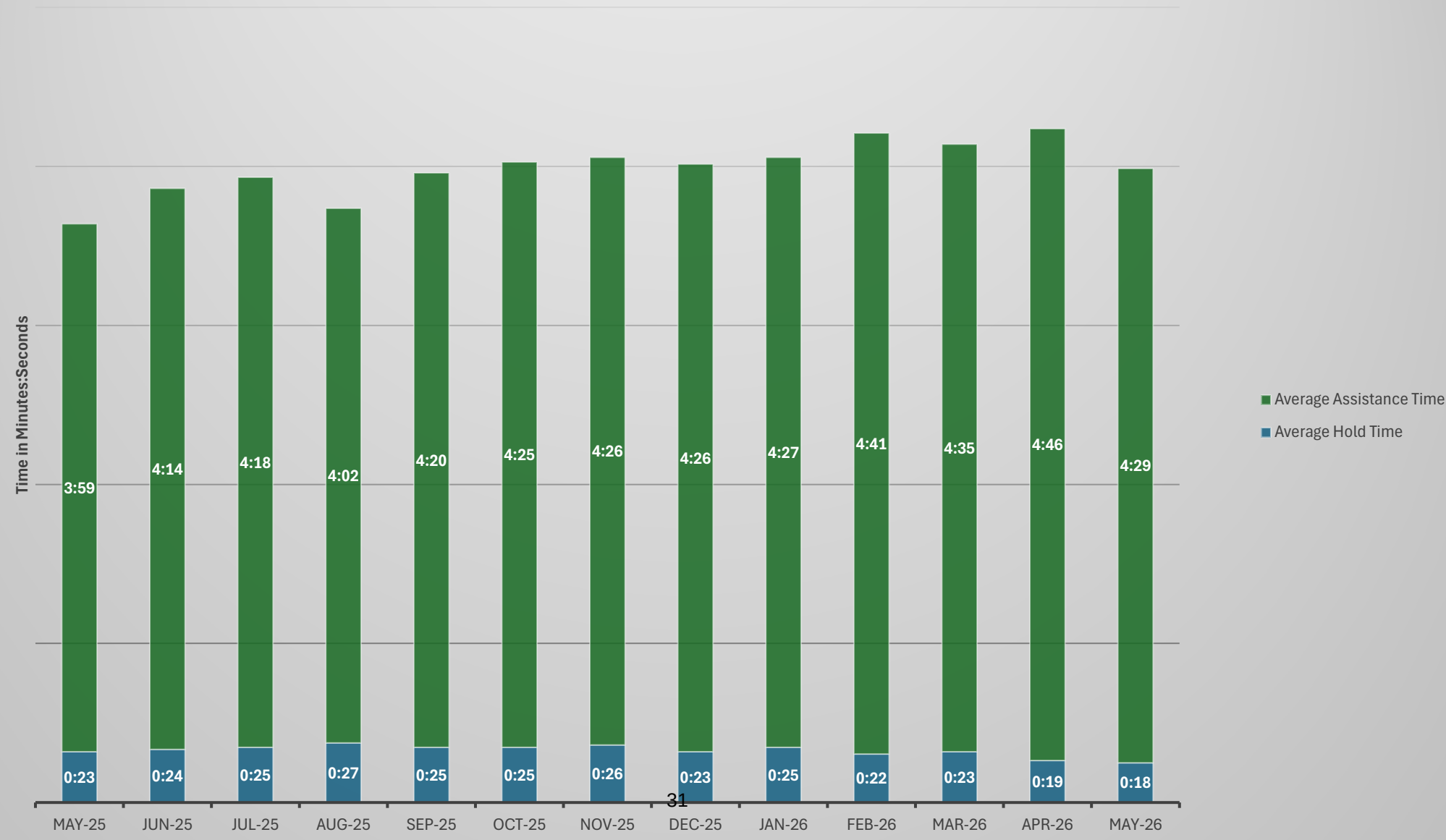
May-25 Jun-25 Jul-25 25-Aug Sep-25 25-Oct Nov-25 25-Dec Jan-26 Feb-26 Mar-26 Apr-26 May-26



Walk-In Wait & Service Times



Phone Hold and Assistance Time



	Project Title	Category	% Compl	Description
Operations (Dispatch)				
Completed	Feeder Lockouts	Dist	100%	1 Feeder Lockout/s in May 2026: 1) DP Unit 1 locked opened on 5/28/26. This is a unit breaker for Steam 1; it has no recloser. It Opened due to issues coming online.
	Planned Outages & Switching Orders	Trans	100%	1 Planned Outage/s Switching Orders in May 2026: 1) 5/12/26 - 5/13/26 - CLR & RTN on Section of SR3 for T&D to add an Air Switch between SR3 and TR5
	Switching Orders (additional)	JRB	100%	NO Unplanned Outage/s in May 2026.
	Calls Answered	JRB	100%	Operators answered an estimated 299 calls.
	Satellite Bridge Call	ERCOT	100%	Completed.
Activity	Operator Training Working Group (OTWG)	ERCOT	on going	ERCOT Conference Call. OTWG meeting in May 2026. Discussed topics and updated tentative timeframe for ERCOT 2026 trng schedule: GridGeo Trng Mar 24th-Apr 30th (estimated earning ~23.5 CEHs). All Operators and CSO have successfully completed GridGeo trng. Seminar Aug 10th-Sept 18th (estimated ~16 CEHs). Summer Load Shed drill trng tentatively planned for July 6th. Severe Weather Drill trng tentatively planned for Oct 15th. This will be a "Winter Storm Weather" type for this year. Winter Load Shed drill trng tentatively planned for Dec 10th. ERCOT is working with Vendors to provide a remote host or proctoring for taking the ERCOT Operator Certification Exam.
	ERCOT Testing & Training Group Mtg	ERCOT	on going	ERCOT Testing & Training discussions - ERCOT WebEx. No meeting in May 2026.
	eReliability Reports	Dist	on going	Updating the TTS tickets to submit into the eReliability program online. Currently, May 2015 thru Apr 2026 have been submitted.

Eng:

Completed	Billing for Fritz, FSTI, & L3 Harris	Dist	100%	Developed & submitted billing data to GEUS Billing Dept.
	Pole Inspections	Dist	100%	Started issuing work orders to change out poles.
	SR-TR Transmission Line	Trans	100%	Issued PO to start easement acquisition.
	UFLS Relaying	Subst	100%	Built test rack for relay and SCADA configurations for new UFLS settings.
	Lee St Subst	Subst	100%	Provided procurement packages to Purchasing for bid.
	Prospective New Load Inquiries, Large Loads	Misc	100%	Received and/or responded to prospective new large-load inquiries, and planned load increases for established businesses. Evaluated, discussed; responses forwarded (re: system capacities, capabilities, timelines, etc.).
	Meetings	Misc	100%	Pre-Application mtgs. Attended ERCOT Working Group meetings, Discussions with Developers, Lunch and Learn (Engineering, Eng Tech's, others).
Activity	Solar and Emergency Generators	Dist	ongoing	Authorize customers to build. Energize installations. Provide corrections/reviewed plans from multiple installers.
	Developments	Dist	ongoing	Multiple Developments in progress. Responded/addressed multiple developer issues and requests. Roughly 12+ Developments under construction; a few in pre-construction phase; approx over 6000 units across all phases. (Requested updated numbers from the City; City working on building reports.)
	Troubleshoot Faults	Dist/Trans	ongoing	Traced root cause of multiple faults via drone and system model. Proposed solutions to prevent repeat occurrence.

	Project Title	Category	% Compl	Description
Subst:				
Completed	Monthly Inspections	Subst	100%	Completed May monthly Inspections of all Substations.
	Summer Weatherization Check List	Subst	100%	Summer Weatherization Check List complete. This check list is done May-Sept every year.
	Summer Weatherization Trng	Subst	100%	Subst team completed Summer Weatherization Trng Power Point and signed all documents needed for Compliance.
	Printing/Red-line Subst Prints	Subst	15%	Received red-lines back from draftsman for LTV. Installed completed LTV prints in the Control House print rack. Also received new TR prints from draftsman and installed them in the print rack at TR. Draftsman currently has Dent Rd prints to red-line.

T&D:				
Completed	Maintenance	Dist	100%	Changed out 11 poles.
	Construction	Dist	100%	Installed 15 new UG services, and 10 new poles.
	Metering	Dist	100%	Currently reading on schedule and monitoring daily.
Activity	Metering	Dist	on going	Read and totaled meters for billing @ FSTI, L3 and Fritz.
	Metering	Dist	on going	GEUS has set 15,517 electric AMI Meters to date (out of roughly 19k total). Reading on schedule and monitoring daily. PO for Final Deployment will be issued soon. Actual Deployment will begin in June and should be finished sometime in September re: 3rd and final deployment (Cycles 2 & 4 Deployment). It appears the CITY has approximately 4,264 functional remote-read capable water meters in service (out of approx 13k total water meters). City antenna contractor plans to start installing the gateways soon.
	Metering		on going	Meter Dept staff cross training to ensure back-up for each employee/task.
	Tree Trimming	Dist	on going	Normal tree-trimming tickets from customer requests.
	Tree Trimming	Dist	on going	Heavy rear-easement trimming in residential areas.