

VOLUNTEER APPLICATION PROCESS AND TRAINING

The CRM Foundations course will provide New Volunteers the opportunity to receive basic CRM operational and logistical training. Included in the Foundations course will be: CRM's Philosophy of Ministry and Statement of Faith; roles and responsibilities of a CRM Crisis Responder, CRM operational policies and procedures; the CRM Chapter; organizational overview and structure; administrative topics; an overview of the Incident Command System; an introduction to crisis intervention; spiritual, emotional and practical care and support; and understanding and responding to traumatic events.

After successfully completing the Foundations course, a new CRM Crisis Responder will have the opportunity to receive additional training and certifications in one or more of the three (3) CRM Service Units: Crime Victim Services, Disaster Services and/or Life Crisis Services.

CRM Requirements for New Volunteer Applicants

- 1. Must be 18 years of age or older.
- 2. Submit Online Application http://bit.ly/crmvolapp
- 3. Pay \$50 Application & Foundations Course Fee.
- 4. Upload or forward a copy of your driver's license or government issued identification.
- 5. Pass Background Check.
- 6. Submit the following prior to Foundations Training Course: written Testimony of your faith in Jesus Christ, Pastoral/Church Letter of Recommendation and written Recommendation from your local CRM Chapter Director.
- 7. Chaplain Certification requires applicant to provide copy of Certificate of Ordination, Ministerial License, or certificate from a recognized Christian Chaplaincy Organization.
- 8. Attend and Complete the next CRM Foundations Course Training.
- 9. Begin taking and complete the following free Online Certification Courses: Psychological First Aid (PFA), Federal Emergency Management Agency (FEMA) NIMS and Office of Victims of Crime (OVC TTAC) training. Your CRM Chapter Director will provide guidance and instructions that will assist you in taking the required training. See below for a listing of the available courses.
- 10. Order your required CRM Uniform.
- 11. Attend and participate in your monthly CRM Chapter meetings and other CRM sponsored events and training.
- 12. Be Prayed Up and Mission Ready and begin Bringing Christ to the Crisis.



Crime Victim and Disaster Services Units Online and In Person Training Sites and Courses

The following online courses are offered free of charge and will assist in preparing you to address the needs of victims of crime and disaster. For further information contact Jim McKee at 903.880.6125.

Crime Victim Services Courses:

 Texas Victim Assistance Training (TVAT) – Online Crime Victim Advocacy Training https://www.tdcj.texas.gov/divisions/vs/tvat_online.html
Office for Victims of Crime (OVC) – Online Training & Technical Assistance Center https://www.ovcttac.gov/views/TrainingMaterials/dspOnlineTraining.cfm

Victim Assistance Training Online (OVC) https://www.ovcttac.gov/views/TrainingMaterials/dspOnline VATOnline.cfm

Psychological First Aid Online – The National Child Traumatic Stress Network https://learn.nctsn.org/enrol/index.php?id=38

Disaster Services Courses:

FEMA Emergency Management Institute

Student Identification System - FEMA Student Identification (SID) number https://cdp.dhs.gov/femasid

National Incident Management Systems (NIMS)

IS-100.C: Introduction to the Incident Command System, ICS 100 https://training.fema.gov/is/courseoverview.aspx?code=IS-100.c IS-700.B: An Introduction to the National Incident Management System https://training.fema.gov/is/courseoverview.aspx?code=IS-700.b

IS-200.C: Basic Incident Command System for Initial Response https://training.fema.gov/is/courseoverview.aspx?code=IS-200.c

IS-800.D: National Response Framework, An Introduction https://training.fema.gov/is/courseoverview.aspx?code=IS-800.d

CRM also offers the following classroom-based certification courses*

- Mental Health First Aid Adult
- Mental Health First Aid Youth
- Critical Incident Stress Management (CISM) Individual and Group Training
- Shadowland Grief Recovery Facilitator Training
- Serving Heroes Level 1-4