GoTo Resolve

Scale Your MSP with Easy, Secure IT Management & Support

One streamlined solution makes it easy to securely monitor, manage, and support your IT clients.

Join the 6,000 MSPs who rely on GoTo.



GoTo Resolve for Managed Service Providers

See what's going on in your IT universe and take action to resolve issues, with an all-in-one IT management solution that gives you the capacity to support even more customers.



Level up customer experience

Meet any user on any device with "right fit" support functionality. From ad hoc remote support, to camera share and unattended access allows support on any device in the best way possible, with zero or minimal disruption to end users.



Stay protected with zero trust security

Provide peace of mind with the first-of-its-kind RMM solution, built on zero trust architecture and permission-based support with government-approved encryption.



Streamline support with resource saving features

Proactive features including no code automation and customizable alerts to flag issues before they become a user problem. Install necessary updates to avoid future end user headaches.



Multi-tenancy administration

Separate managed clients into distinct accounts while allowing for cross-account management, all through a single shared admin portal. Your architecture is ready to scale with your business.



Reporting dashboard

Dig into the details of support activity: From remote session data, to ticketing metrics – see how your service measures up.

GoTo Resolve makes more possible for MSPs:

- Easy IT automation
- Customizable alerting
- Modern patch management
- Endpoint protection software management
- Background access
- Unattended remote access
- On-demand remote support
- Mobile device support
- Helpdesk
- Zero-download camera sharing
- MSP-specific subaccount management and reporting

Learn More